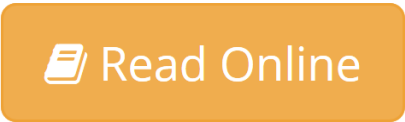# Well-Designed: How to Use Empathy to Create Products People Love by Jon Kolko (2014-11-11)

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